



## PROPERTY DAMAGE REPORT FOR EFW CUSTOMERS ONLY

Please fill out completely and **email** to [EFWclaims@EFWnow.com](mailto:EFWclaims@EFWnow.com) - this will allow EFW to start investigating your claim immediately. If you send this claim form, estimates and your photographs electronically (email) — you do not need to send a printed copy of them. **Otherwise**, you must mail a signed and dated **printed copy** of this claim form with any pictures and or additional paperwork (including a copy of your estimate) as soon as possible to:

Estes Forwarding Worldwide, LLC  
Attn: Claims Department  
100 Gateway Centre Pkwy, Suite 210  
Richmond, VA 23235  
**Email:** [EFWclaims@EFWnow.com](mailto:EFWclaims@EFWnow.com)

### Your responsibilities include:

- 1) Pictures taken of the damage as soon as possible.
- 2) Have at least one professional signed estimate prepared - must include contact information of estimate preparer. **Please know that EFW reserves the right to use an independent appraisal service in addition to the estimate submitted with the claim to determine the amount that might be paid out on each claim.**

Date and approximate time of incident: \_\_\_\_\_

Legal Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Street Address: \_\_\_\_\_

Phone Number(s): \_\_\_\_\_

EFW Waybill Number: \_\_\_\_\_

Description of what happened (attach a separate page if needed):

Were there any witnesses to the incident? Please list all:

Description and Estimate of Damage (include professional, written estimate):

Please note that it can take 120 days to complete the investigation. If you have any questions, please contact [EFWclaims@EFWnow.com](mailto:EFWclaims@EFWnow.com) or you can call 804-495-4375.

**Please print your full name below with your signature and date. Your signature constitutes your agreement that all the information provided on this form is true and accurate to the best of your knowledge.**

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_